



AMERICAN EXPRESS
GLOBAL MERCHANT SERVICES



Understanding your statements

Our merchant statements are clear and easy to understand.
We offer you two payment plans.

Click on a plan to find out more and better understand your statement.

Introducing Gross Pay

Fees are deducted at the end of each billing cycle, making it easier to reconcile your American Express payments.

Gross Pay



To learn more about Net Pay, click on the Net Pay button above.



Understanding your Gross Pay statement

Our merchant statements are clear and easy to understand. Log in or register for a **Merchant Online Account** to access your statement and a host of other tools and services.

Retained Discount Rate Credits (RDR):
These are refunds you have processed, minus the Discount Rate. Cardmembers receive the amount in full, while American Express keeps the original fee applied.

Grand Total:
This is the total amount paid to you.

Fees Due This Period:
This refers to the Discount Fee and any other fees due.

americanexpress.co.uk/merchant
American Express Payment Services Limited
1 John Street
Brighton, BN8 1NH, UK
Telephone: 01273 675533
Fax: 01273 691643

GLOBAL MERCHANT SERVICES

Monthly Statement

Your Merchant Name
Your Business Address
Your Postcode

Account Number: 000 000 000 0
Statement Date: 26/12/14

Page 1 of 2

Thank you for welcoming American Express Cards at your business. Payment of the transactions for this period has been made to your bank account. A summary of the fees due is shown below.

You can now manage your merchant account online and view payments and transactions, 24/7. Go to americanexpress.co.uk/mymerchantaccount for more information.

Payee Number: 942 042 322 0 BQEGK AWOK SIGS
Bank Sort Code: 070701
Bank Account Number: XXXX1901

Monthly Payment Summary							
Total	Discount Rate & Fee per Charge	Number of transactions	Total transactions £	Discount Fee £	Service Fee £	Total Refunds £	Amount paid £
Summary	2.40%	33	1,730.00	41.52-	0.00	0.00	1688.48
Charge	1.20%	5	500.00	6.00-	0.00	0.00	494.00
RDR Credits ¹						36.00-	50.00-
Adjustments							36.00-
Grand Total		39	2,230.00	47.52-	36.00-	50.00-	2096.48

Fees Due From Gross Pay Transactions & Adjustments
Bank Sort Code: 070701
Bank Account Number: XXXX1901

Total	Discount Fee £**	Service Fee £	Amount paid £
Summary	543.03-	0.00	543.03-
FEES DUE FROM TOTAL CHARGE	543.03-	0.00	543.03-
Grand Total Owed	543.03-	0.00	543.03-

The fees for this period's transactions are now due.
GBP 543.03 will be debited from your bank account XXXX1901 on or after 12 January 2015.

American Express Payment Services Limited
Registered Office: Balgrove House, 76 Buckingham Palace Road, London, SW1W 9AX, United Kingdom
Registered in England and Wales with Company Number 06201710
American Express Payment Services Limited is authorised in the United Kingdom by the Financial Conduct Authority under the Payment Services Regulations 2009 (reference number 483447) for the provision of payment services.

Merchant Number:
This is your American Express merchant number (sorted by branch if you are a chain), along with the name of your business.

Summary Number:
This is the daily reference number for each batch of transactions submitted to us.

Payment On:
This is the date on which your account will be credited. These lines may appear more than once throughout your statement.

Total Transactions £:
These show the total value of transactions you have processed.

Payment Summary by Payment Date:
This is a summary of the payments you've received from American Express during your statement period.

Payment Summary by Payment Date:
This is the amount that American Express charges you for each batch of transactions based on your % Discount Rate for each location (as displayed under the Statement Summary section).

Service Fee:
This is the Discount Fee and any other fees due.

Total Refunds:
These show you the sum of any refunds you have processed.

Amount Paid:
This is the amount we pay you after all deductions.

GLOBAL MERCHANT SERVICES

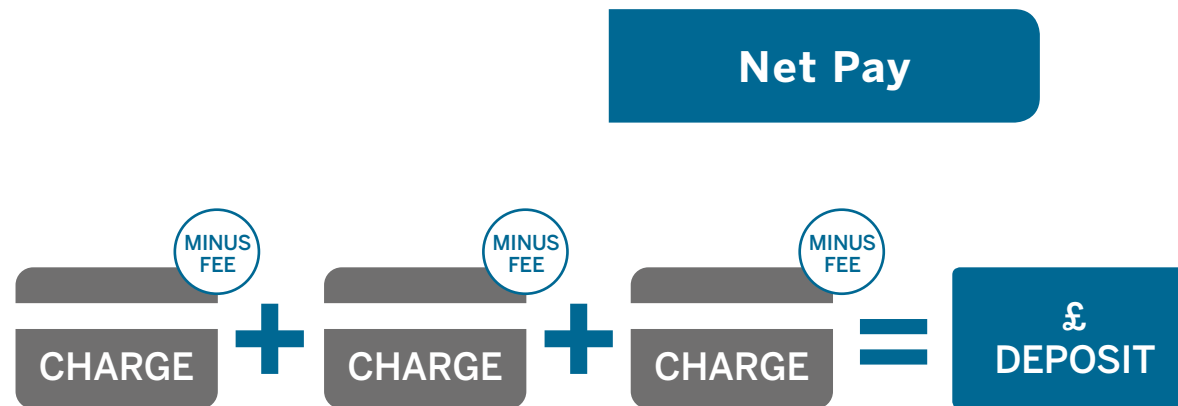
Account Number: 000 000 000 0
Statement Date: 26/12/14

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Statement Detail							
Summary number	Transactions process date	Number of transactions	Total transactions £	Discount Fee £**	Service Fee £	Total refunds £	Amount Paid £
000 000 000 0 MERCHANT NAME							
0300001	26/12/14	1	28,580.56	543.03-	0.00	0.00	28,580.56
Payment On 31/12/14		1	28,580.56	543.03-	0.00	0.00	28,580.56

Introducing Net Pay

Fees are deducted up front per transaction.



To learn more about Gross Pay, click on the Gross Pay button above.



Understanding your Net Pay statement

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Summary Number:
This is the daily reference number for each batch of transactions submitted to us.

Payment On:
This is the date on which your account will be credited. These lines may appear more than once throughout your statement.

GLOBAL MERCHANT SERVICES		americanexpress.co.uk/merchant					
Your Merchant Name Your Business Address Your Postcode		Account Number 000 000 000 0	Statement Date 28/05/14				
Monthly Statement Thank you for welcoming American Express Cards at your business. We have processed payment of the transactions below directly to your designated bank account and we have already deducted our fees from our payments to you. This is not a notice to pay. You can now manage your merchant account online and view payments and transactions, 24/7. Go to americanexpress.co.uk/mymerchantaaccount for more information.							
Statement Summary Payee Number: 000 860 350 6 NOTIFICATION ACCOUNT1 Bank Sort Code : 2027 17 Bank Account Number : XXX08851							
Summary	Discount Rate & Fee per Charge	Number of transactions	Total transactions £	Discount Fee £	Service Fee £	Total Refunds £	Amount paid £
Charge	2.60%	206	16,947.41	440.65-		175.00-	16,506.76
RDR Credits		1				175.00-	175.00-
Grand Total		206	16,947.41	440.65-	0.00	175.00-	16,331.76
Statement Detail							
Summary number	Transactions process date	Number of transactions	Total transactions £	Discount Fee £	Service Fee £	Total refunds £	Amount Paid £
000 000 000 0 MERCHANT NAME							
0230414	24/04/14	1	85.00	2.21			82.79
Total Branch		1	85.00	2.21	0.00	0.00	82.79
000 000 000 0 MERCHANT NAME							
0230414	24/04/14	4	205.00	5.33			199.67
Total Branch		4	205.00	5.33	0.00	0.00	199.67
000 000 000 0 MERCHANT NAME							
0230414	24/04/14	1	35.00	0.91			34.09
Total Branch		1	35.00	0.91	0.00	0.00	34.09
000 000 000 0 MERCHANT NAME							
0230414	24/04/14	1	55.00	1.43			53.57
Total Branch		1	55.00	1.43	0.00	0.00	53.57
Payment On 01/05/14		7	380.00	9.88	0.00	0.00	370.12

Total Transactions £:
These show the total value of transactions you have processed.

Discount Fee: This is the amount that American Express charges you for each batch of transactions based on your % Discount Rate for each location (as displayed under the Statement Summary section).

Merchant Number:
This is your American Express merchant number (sorted by branch if you are a chain), along with the name of your business.

Grand Total:
This is the total amount paid to you, minus our fees and charges.

Amount Paid:
This is the amount we pay you after all deductions.

Total Refunds: These show you the sum of any refunds you have processed.

Service Fee: This is the Discount Fee and any other fees due.

GLOBAL MERCHANT SERVICES		Account Number	Statement Date				
		000 000 000 0	28/05/14				
Page 2 of 2							
Statement Detail							
Summary number	Transactions process date	Number of transactions	Total transactions £	Discount Fee £	Service Fee £	Total refunds £	Amount Paid £
000 000 000 0 MERCHANT NAME							
0210514	22/05/14	1	21.00	0.55-			20.45
Total Branch		1	21.00	0.55-	0.00	0.00	20.45
000 000 000 0 MERCHANT NAME							
0210514	22/05/14	2	100.00	2.60-			97.40
Total Branch		2	100.00	2.60-	0.00	0.00	97.40
000 000 000 0 MERCHANT NAME							
0210514	22/05/14	2	110.00	2.86-			107.14
Total Branch		2	110.00	2.86-	0.00	0.00	107.14
000 000 000 0 MERCHANT NAME							
0210514	22/05/14	3	150.00	3.90-			146.10
Total Branch		3	150.00	3.90-	0.00	0.00	146.10
Payment On 30/05/14		12	585.00	15.21-	0.00	0.00	569.79
Payment Summary by Payment Date							
Payment Date	Number of transactions	Total transactions £	Discount Fee £	Service Fee £	Total refunds £	Amount Paid £	
Payment On 01/05/14	7	380.00	9.88	0.00	0.00	370.12	
Payment On 02/05/14	10	638.51	16.60	0.00	0.00	621.91	
Payment On 06/05/14	29	1,772.80	46.10	0.00	175.00-	1,551.70	
Payment On 07/05/14	4	265.00	6.89	0.00	0.00	258.11	
Payment On 08/05/14	5	340.00	8.84	0.00	0.00	331.16	
Payment On 09/05/14	2	179.00	4.65	0.00	0.00	174.35	
Payment On 12/05/14	7	397.00	10.32	0.00	0.00	386.68	
Payment On 13/05/14	39	3,564.90	92.69	0.00	0.00	3,472.21	
Payment On 14/05/14	6	403.20	10.48	0.00	0.00	392.72	
Payment On 15/05/14	4	175.00	4.55	0.00	0.00	170.45	
Payment On 16/05/14	4	419.00	10.90	0.00	0.00	408.10	
Payment On 19/05/14	31	4,543.00	118.13	0.00	0.00	4,424.87	
Payment On 20/05/14	7	305.00	7.93	0.00	0.00	297.07	
Payment On 21/05/14	6	415.00	10.79	0.00	0.00	404.21	
Payment On 22/05/14	9	1,000.00	26.00	0.00	0.00	974.00	
Payment On 23/05/14	2	70.00	1.82	0.00	0.00	68.18	
Payment On 27/05/14	15	1,126.00	29.28	0.00	0.00	1,096.72	
Payment On 28/05/14	3	140.00	3.64	0.00	0.00	136.36	
Payment On 29/05/14	4	229.00	5.95	0.00	0.00	223.05	
Payment On 30/05/14	12	585.00	15.21	0.00	0.00	569.79	
Grand Total	206	16,947.41	440.65-	0.00	175.00-	16,331.76	

Payment Summary by Payment Date:
This is a summary of the payments you've received from American Express during your statement period.



You can find out how to enroll in Net or Gross Pay by calling 0800 032 7216.

We're available 8am to 6pm, Monday to Friday, and Bank Holidays
(excluding Christmas Day and New Year's Day), 9am to 5pm.

Because we want to make sure we're doing a good job, we may monitor or record our calls.

American Express Payment Services Limited. Registered Office: Belgrave House, 76 Buckingham Palace Road, London, SW1W 9AX. Registered in England and Wales with Number 06301718. American Express Payment Services Limited is authorised in the United Kingdom by the Financial Conduct Authority under the Payment Services Regulations 2009 (reference number 484347) for the provision of payment services.