

# Updated American Express Smoking & Property Damages Policy

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We recognize that dealing with property damage is a real operating expense and have updated our policies around Damages.

**Beginning in October 2019**, you will be able to bill for damages to property or equipment, and bill for smoking fees.

## In order to bill for damages, there are conditions that must be met.

- Written permission to bill the American Express card from the Card Member must be received after the damages occur. (Note: that submitting the registration card will not be considered sufficient support.)
- The same American Express Card used for the hotel stay or rental must be used for the damages charges.
- Charges must be submitted within 90 days of the hotel stay or rental date.
- Charges for damages must be submitted as a separate charge. It cannot be bundled/listed under the folio/agreement.
- Follow regular Card Acceptance procedures for authorization and processing.

## Applicable to the following industries:

Lodging accommodations	Trailer parks and campground rental
Cruise line accommodations	Bicycle rental
Aircraft rental	Motorcycle rental
Motor home rental	Equipment rental
Boat rental	

**To review the complete policy and all exclusions, please visit [americanexpress.com/merchantpolicy](https://americanexpress.com/merchantpolicy). See Section 4.22 in the Merchant Regulations.**