80% of merchants say they have been encouraging their customers to use no-touch payments.*

**Touchless Payment Options**

**Contactless payments** Easy to add to your dine-in payment menu.

- To order signage, visit [americanexpress.com/signage](http://americanexpress.com/signage).
- See if you’re contactless enabled. Download questions to ask your terminal provider.
- To learn more about contactless payments, visit [americanexpress.com/contactless](http://americanexpress.com/contactless).

**QR Codes** Your customers can receive the bill and pay for dine-in or takeout right from their mobile device.

- To learn more about how QR Codes work, visit [americanexpress.com/qrcode](http://americanexpress.com/qrcode).

**In-app purchases** Encourage app use for safe and touchless payments.

- To learn more about using in-app payments, talk to your processor, acquirer or point-of-sale provider.

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* The AMEX 2020 Digital Payments Trendex survey, which was conducted July 30 – August 7, 2020, included an online panel of 400 business leaders in the US who have responsibility for making decisions regarding customer payment options, IT/data security, or online sales strategy and planning.
Additional Tips for Touchless Dining
Bring safety and convenience right to your customers

41% of merchants adopted or plan to adopt a new e-commerce website solution, including options for curbside pickup, in-store pickup and delivery.* See graphic on right.

Use QR menus Eliminate paper menus for easy, touch-free ordering.

Offer online buying and curbside pickup & delivery
For added safety, give your customers the power to make touchless orders.

Curbside pickup & delivery tips
- Establish designated pickup zones.
- Practice social distancing by offering to place orders in the vehicle.
- Call or text customers when order is ready.

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