

IMPORTANT TRAVEL NOTICES, TERMS AND CONDITION

Air

Air booking tool is provided by ALTOUR. Lowest available fare refers to the lowest published airfare at time of booking (based upon search criteria) among full content participating carriers in the Global Distribution System. Quoted airfares are not guaranteed until ticketed. Online booking fee of \$5 applies for all flights. Individual offers are brought to you by participating Merchants and are subject to the merchant's terms, conditions, and restrictions, which vary per offer and are subject to change. Cancellation policies, payment policies, and all other booking conditions will be advised at the time of booking. Blackout dates may apply. All reservations and offers are based on availability and are subject to taxes and assessments. Offer expiration dates vary. To qualify, purchase must be booked by calling 1.877.476.6077, or online at <https://www.americanexpress.com/us/network/macys/> and must be made on a valid Macy's American Express® Card. CONNECT searches include all major carriers, but results may vary depending on destination and/or itinerary requested. Offer cannot be combined with other offers, promotions, discounts or programs, and may not be redeemed for cash. The CONNECT program may be terminated at any time. Neither American Express, its subsidiaries and affiliates, nor the issuer of the Macy's American Express® Card are responsible for the products or services offered by participating merchants and service providers and shall not be liable for the products or services provided in connection with any offer.

Altour's California State Seller of Travel Registration Number is: 2033020-10.

Altour's Iowa State Seller of Travel Registration Number is: 1139.

Airfare Guardian Savings

Provided by ALTOUR. As a Macy's American Express® Cardmember, you have access to the Airfare Guardian benefit. Purchase your airline ticket(s) through CONNECT Travel Services and Airfare Guardian will monitor the flight itinerary in the same booking class of service for a lower price up until the date of travel. If the fare results in a minimum of \$50 net savings, ALTOUR will contact the card member to exchange the airline ticket(s) for the lower price in the same booking class of service. Net savings means that the \$50 savings is less applicable airline change/rebooking fees.

Upon issuance of the lower priced ticket you will be provided a new ticket number(s), and a credit balance to be used for future travel, up to one year after the issue date. The new ticket is non-transferrable and may only be applied towards a new ticket for the passenger named on the new ticket. If the full amount of the credits is not used during the transaction a new credit will be issued under a new ticket number. Airfare Guardian monitoring service is provided for airfares purchased through CONNECT Travel Services as long as such carrier is listed in the Global Distribution System. If the airline on the itinerary that is booked withdraws participation from

CONNECT Travel Services from the time the itinerary is booked up to the time of travel, the fare will not be reviewed.

Hotel Privileges

Hotel booking tool is provided by ALTOUR. Lowest available non-restricted rate refers to the best available rate bookable distribution channels and must be available in the Global Distribution System during the booking date for the same booking being requested through CONNECT. Complimentary amenity upon check-in may be available. Examples of complimentary amenity include high speed internet access, breakfast, parking, airport transportation, bonus loyalty program points, food and beverage discount or ironing service. If applicable, savings of up to 20% will be applied to base room rate. Individual offers are brought to you by participating merchants and are subject to the merchant's terms, conditions, and restrictions, which vary per offer and are subject to change. Cancellation policies, payment policies, and all other booking conditions will be advised at the time of booking. Blackout dates may apply. All reservations and offers are based on hotel availability and are subject to taxes and assessments. To qualify, purchase must be booked by calling 1.877.476.6077 or online at <https://www.americanexpress.com/us/network/macys/>, and must be made on a valid Macy's American Express® Card. CONNECT searches include all major hotels, but results may vary depending on destination and/or itinerary requested. Offer cannot be combined with other offers, promotions, discounts or programs, and may not be redeemed for cash. CONNECT program may be terminated at any time. Neither American Express, its subsidiaries and affiliates, nor the issuer of the Macy's American Express® Card are responsible for the products or services offered by participating merchants and service providers and shall not be liable for the products or services provided in connection with any offer.

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Luxury Hotel Program

Luxury Hotel Program is provided by ALTOUR. Lowest available non-restricted rate refers to rates available across booking channels and must be available in the Global Distribution System during the booking date for the same booking being requested through CONNECT. Inquire upon arrival for where to redeem complimentary daily continental or full breakfast for up to 2 persons each morning of the stay. The exact nature and maximum value of the complimentary breakfast will be determined by each individual hotel and may not include room service, alcoholic beverages, taxes or gratuity. Room upgrade is based upon availability at time of arrival for next room category over category purchased and may not be available when booking a suite. If no room in the next category is available, the hotel is under no obligation to offer an upgrade. Examples of complimentary welcome amenity include bottle of wine, snacks, in-room high speed internet access, parking, airport transportation, bonus loyalty

points, food and beverage credit or ironing services. Where applicable, savings of up to 20% will be applied to base room rate. Individual offers are brought to you by participating merchants and are subject to the merchant's terms, conditions, and restrictions, which vary per offer and are subject to change. Cancellation policies, payment policies, and all other booking conditions will be advised at the time of booking. Blackout dates may apply. All reservations and offers are based on availability and are subject to taxes and assessments. Offer expiration dates vary. To qualify, purchase must be booked by calling 1.877.476.6077 or online at <https://www.americanexpress.com/us/network/macys/>, and must be made on a valid Macy's American Express® Card. CONNECT searches include all major hotels, but results may vary depending on destination and/or itinerary requested. Offer cannot be combined with other offers, promotions, discounts or programs, and may not be redeemed for cash. CONNECT program may be terminated at any time. Neither American Express, its subsidiaries and affiliates, nor the issuer of the Macy's American Express® Card are responsible for the products or services offered by participating merchants and service providers, and shall not be liable for the products or services provided in connection with any offer. ALTOUR's California State Seller of Travel Registration Number is: 2033020-10. ALTOUR's Iowa State Seller of Travel Registration Number is: 1139.

Car

Car booking tool is provided by ALTOUR. Lowest available rate refers to the lowest rate available across booking channels and must be available in the Global Distribution System during the booking date for the same booking being requested through CONNECT. Discount may apply on select rentals and varies by rental date, location and vehicle type. Individual offers are brought to you by participating merchants and are subject to the merchant's terms, conditions, and restrictions, which vary per offer and are subject to change. Cancellation policies, payment policies, and all other booking conditions will be advised at the time of booking. Blackout dates may apply. All reservations and offers are based on availability and are subject to taxes and assessments. Offer expiration dates vary. To qualify, purchase must be booked by calling 1.877.476.6077 or online at <https://www.americanexpress.com/us/network/macys/>, and must be made on a valid Macy's American Express® Card. CONNECT searches will include all major car rental companies, but results may vary depending on destination and/or itinerary requested. Offer cannot be combined with other offers, promotions, discounts or programs, and may not be redeemed for cash. The CONNECT program may be terminated at any time. Neither American Express, its subsidiaries and affiliates, nor the issuer of the Macy's American Express® Card are responsible for the products or services offered by participating merchants and service providers and shall not be liable for the products or services provided in connection with any offer. Altour's California State Seller of Travel Registration Number is: 2033020-10. Altour's Iowa State Seller of Travel Registration Number is: 1139.

Cruise

Complimentary amenities available on select sailings and will be confirmed at time of booking. Individual offers are brought to you by participating merchants and are subject to the merchant's terms, conditions, and restrictions, which vary per offer and are subject to change. Cancellation policies, payment policies, and all other booking conditions will be advised at the time of booking. Blackout dates may apply. All reservations and offers are based on availability and are subject to taxes and assessments. Offer expiration dates vary. To qualify, purchase must be booked by calling 1.877.476.6077 and must be made on a valid Macy's American Express® Card. CONNECT searches include all major cruise lines, but results may vary depending on destination and/or itinerary requested. Offer cannot be combined with other offers, promotions, discounts or programs, and may not be redeemed for cash. The CONNECT program may be terminated at any time. Neither American Express, its subsidiaries and affiliates, nor the issuer of the Macy's American Express® Card are responsible for the products or services offered by participating merchants and service providers and shall not be liable for the products or services provided in connection with any offer.

Vacations

Complimentary amenities are available on select packages and will be confirmed at time of booking. Individual offers are provided by participating merchants and are subject to the merchant's term, conditions, and restrictions, which vary per offer and are subject to change. Cancellation policies, payment policies, and all other booking conditions will be advised at the time of booking. All reservations and offers are based on availability and are subject to taxes and assessments. Offer expiration dates vary. To qualify, purchase must be booked by calling 1.877.476.6077 and must be made on a valid Macy's American Express® Card. Results may vary depending on destination and/or itinerary requested. Offer cannot be combined with other offers, promotions, discounts, or program and may not be redeemed for cash. Neither American Express, its subsidiaries and affiliates, nor Macy's are responsible for the products or services offered by participating merchants and service providers and shall not be liable for the products or services provided in connection with any offer.