

Roadside Assistance for U.S. Bank FlexPerks® Travel Rewards American Express® Cards

This document details the terms and conditions for roadside assistance services provided by AXA Assistance USA, Inc. ("AXA") and for which you may be eligible as described herein.

Eligibility: In order to be eligible for the roadside assistance services and benefits described below, offered by U.S. Bank National Association through AXA, you must be a Covered Person as defined below.

Duration of Coverage: The coverage period of the services described herein, rendered by AXA on behalf of U.S. Bank National Association, runs concurrent with the validity of your **U.S. Bank FlexPerks® Travel Rewards American Express® Card** account. If for any reason your **U.S. Bank FlexPerks® Travel Rewards American Express® Card** account is terminated or canceled, your eligibility to receive the roadside assistance services described herein will be immediately canceled.

Access: The services and benefits offered in this program will be arranged by AXA.

The benefits described herein are non-transferable.

Availability of Services:

AXA's roadside assistance services are available in the geographical territory defined below, with the exception of those countries and territories which are the subject of governmental or quasi-governmental economic or political sanctions, which may be involved in an international or internal conflict, or where the existing infrastructure is deemed inadequate by AXA to guarantee service.

24-HOUR TOLL-FREE ACCESS

To facilitate obtaining the roadside assistance services, AXA will offer multi-lingual telephonic assistance available 24 hours a day, 365 days a year. The access will be available for U.S. Bank National Association and its eligible Cardmembers.

For 24 hour emergency assistance call:

Toll-Free number – 855-327-1424

Cardmember means a person who has entered into an agreement establishing an account which entitles such person to make purchases at merchants using a card or other payment method or device issued by U.S. Bank National Association in the U.S. under license from American Express.

Vehicle means a passenger vehicle, motorcycle, or RV owned or leased by the Covered Persons, with a carrying capacity of two tons or less and registered in the United States.

Covered Person for Roadside Assistance Services means a Cardholder or Authorized User.

Geographical Territory means the U.S. (including the District of Columbia and Puerto Rico) and Canada.

DESCRIPTION OF SERVICE

For a flat fee of \$59.95 per Service Call, the 24-Hour Roadside Assistance Services include:

- **24-Hour Emergency Towing service :**

In the event of a mechanical disablement, or in the absence of a replacement spare tire, the Cardmember may arrange for a covered tow to the closest suitable repair facility within the mileage radius of five miles from the disablement site.

- **Replacement of a flat tire with the replacement spare tire**

- **Delivery of fuel or other standard fluids (cost of the fuel or the fluids is not included)**
- **Lockout service (no key replacement)**
- **Jump start a dead or weakened battery**

An additional amount may be charged in the event that the level of required services are in excess of the benefit provided under the **24-Hour Roadside Assistance Service** described above.

The flat fee as well as any additional fees for service (if applicable) will be charged to your **U.S. Bank FlexPerks® Travel Rewards American Express® Card**. This benefit will reimburse you up to \$50 per incident and up to 4 events per year for a tow, tire change, lockout service or gas delivery. With the roadside assistance benefit, you can call the benefit administrator and he or she can send the help you need and all roadside service fees will be billed to your card. With the roadside service benefit, you can call 855-327-1424.