

# Welcome to Membership Rewards!

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Welcome to the Membership Rewards® Program (*Rewards Program*)! These Terms and Conditions are the agreement between you and the Rewards Program owner and operator, American Express Travel Related Services Company, Inc. These Terms and Conditions will help you understand how the Rewards Program works.

These Terms and Conditions relate only to the Rewards Program. For terms and conditions related to a specific product, please refer to the separate document(s) that you received upon enrollment.

We may make changes to the Rewards Program, and we may add to and/or change these Terms and Conditions at any time.

For example, we could:

- Change the number of Membership Rewards® points (*points*) you can earn for eligible purchases
- Change the number of points required to redeem for rewards
- Change rewards options based on your enrolled product(s)
- Impose caps and/or fees on earning and/or using points
- Increase annual and/or other program fees
- Cancel rewards and/or the Rewards Program

If we cancel the Rewards Program, we'll notify you at least 90 days in advance. You'll be able to earn or use points during that time, but we may change or cancel certain rewards.

As part of the Membership Rewards Program, American Express may use your information as described in our Privacy Policy:

<https://www.americanexpress.com/us/privacy-center/>.

For additional information and frequently asked questions, please visit us online at

<https://www.americanexpress.com/us/mrfaq.s>.

For a summary of recent updates to the Rewards Program, including information about the availability of redemption options, please visit: URL

[www.americanexpress.com/mrupdates/](https://www.americanexpress.com/mrupdates/).

## Important Program Details

### Eligibility and enrollment:

To participate in the Rewards Program and to have an account (a *Rewards Account*), you must have at least one eligible and enrolled product (a *Product*).

Please refer to the '**Compare Products**' section of these Terms and Conditions for a list of Products, enrollment requirements and other important details. We may change Product eligibility at any time.

In these Terms and Conditions, when we say "*Card*" or "*Card Account*", we are referring to a credit or charge Card Product. When we say "*Card Member*", we are referring to a holder of a Card or Card Account. We will separately refer to a Debit Card and Debit Card holders, which are linked to a Checking Account, throughout these Terms and Conditions, where applicable.

You're receiving this document because you're the primary Card Account holder (a Basic Card Member) or the primary account holder of another Product. Your Product is now enrolled in the Rewards Program. Additional Card Members on Consumer Card Accounts and Business Card Accounts will not have their own Rewards Accounts. Additional Card Members or Additional Business Card Members are those who have Cards tied to your Card Account.

### Rewards Account Linking and Redemption Options:

If you have multiple Products, we may automatically link them to the same Rewards Account. Your ability to use points may differ based on your Product and/or the Products linked to the Rewards Account.

If you would like to link or delink any of the Products to the same Rewards Account, you may call us at the number listed on the back of your Card to do so.

The ways you can use points may vary depending on the Product(s) linked to your Rewards Account. Most Card Products will provide access to all available redemption options. However, if you only have a Legacy Card Product linked to your Rewards Account, availability of redemption options will be limited as more particularly described in the section titled '**Program Terms & Conditions for Card Members**' (see the 'Compare Products' section for a list of 'Legacy Cards'). Alternatively, if you do not have any Card Account linked to your Rewards Account, and you only have a Checking Account linked to your Rewards Account, available redemption options are also limited as described further in the sections titled '**Program Terms & Conditions for Checking Accounts**'.

Corporate Cards issued to more than one individual may not be linked to a single Rewards Account.

### You agree that:

- When you use points to redeem for rewards, you release American Express and all its affiliates from liability for your use of points, for the reward and how you use it, and for your participation in the Rewards Program.
  - We and participating retailers aren't responsible for replacing any lost, stolen or damaged certificates, tickets or gift cards.
  - Generally, you can't use points, and we may cancel your Rewards Account, if your Product is in restricted status, cancelled or past due, or there is a returned payment outstanding<sup>1</sup>.
  - You're responsible for learning about and paying any federal, state or local taxes that may apply to earning or using points. Points may be considered taxable income to you and may be reported to the IRS on Form 1099 or Form 1042-S. Please consult your tax advisor if you have questions about the tax treatment of earning or using points.
  - Points don't belong to you and are not your property. You can't transfer them to someone else's Rewards Account, you can't sell them, and you can't pass them on as part of a legal action, such as a divorce, an inheritance or bankruptcy.
  - The value of points varies according to how you choose to use them. To learn more, visit [membershprewards.com/pointsinfo](https://membershprewards.com/pointsinfo).
- <sup>1</sup>New York Card Members can continue to use points in these scenarios for at least 90 days by calling the number on the back of their Card. "New York Card Member" means a Card Member with a New York billing address on a linked Card Account.

## Program Terms & Conditions for Card Members

If you have a Card Account, this section, '**Program Terms & Conditions for Card Members**' applies to you. If you also have a Checking Account, please make sure you read this section as well as '**Program Terms & Conditions for Checking Accounts**'.

### Earn Points

#### Conditions for earning points:

Card Members will earn one point for every dollar of spend on an eligible purchase using an enrolled Card.

An eligible purchase is anything **except**:

- Cash advances and cash equivalents, including Gift Cards
- Person-to-person transactions
- Balance transfers
- Express Cash or Corporate Express Cash
- Purchases of traveler's checks
- American Express Gift Cards bought online
- Purchases or reloading of prepaid cards
- Fees or interest charges on your Card Account
- Foreign exchange fees and fees for account services
- Fees for any Card Member services you enroll in
- Rewards Program fees and charges
- Purchases covered by points or other rewards at point of sale

This list of eligible purchases and exclusions is determined by American Express in its' sole discretion and is subject to change at any time, without notice. We may remove points from your Rewards Account if we determine that those points were earned on ineligible purchases. You earn points for eligible purchases only if we receive timely payment of the minimum amount due on your Card Account billing statement. If your Card Account is a Consumer Card Account or a Business Card Account, you must pay the amount due on your billing statement so that we receive your payment by the Payment Due Date shown on that billing statement. If your Card Account is a Corporate Card account, you must pay the amount due on your Card Account statement so that we receive your payment by the Closing Date of the next billing period.

If you don't make a timely payment of the minimum amount due on your Card Account, any points accrued from that Card Account during the period covered by the billing statement will not be earned and will not post to your Rewards Account. You can eventually earn these points, but first you must pay the amounts due on your Card Account or Accounts. After you pay the amounts due on your Card Account, you must request those points from us and pay a \$35 fee for each billing period, and each Card Account, for which you requested the points. You must request the points within 12 months after the billing period in which you didn't earn them.

#### Conditions for earning additional points:

Check the '**Compare Products**' section of these Terms and Conditions to see if your Card earns additional points for certain purchases. You can check your online account to see which of your recent purchases earned additional points.

Merchants are assigned codes based on what they primarily sell. We group certain merchant codes into categories that are eligible to earn additional points. A purchase with a merchant will not earn additional points if the merchant's code is not included in an additional points category.

You may not receive additional points if we receive inaccurate information or are otherwise unable to identify your purchase as eligible for an additional points category. For example, you may not receive additional points when:

- a merchant uses a third-party to sell their products or services; or
- a merchant uses a third-party to process or submit your transaction to us (e.g., using mobile or wireless card readers); or
- you choose to make a purchase using a third-party payment account or make a purchase using a mobile or digital wallet.

For frequently asked questions about how merchants are categorized or whether purchases made with third parties are eligible for additional rewards, please visit [americanexpress.com/en-us/benefits/rewards/rewards-information/](https://americanexpress.com/en-us/benefits/rewards/rewards-information/).

For questions about additional points on a purchase, call the number on the back of your Card. Please visit [membershiprewards.com/pointsinfo](https://membershiprewards.com/pointsinfo) for more information about rewards.

### When you return a reward

When you return a reward you got with points, you'll either get the points back in your Rewards Account or get a credit on your Card Account. If you get a credit, you may be able to change it back into points. Ask us at 1-800-AXP-EARN (297-3276).

## Use Points

### Transfer points to partner loyalty programs<sup>1</sup>

You may be able to transfer points to participating partner loyalty programs, like those offered by airlines and hotels. You must link your Rewards Account with your partner loyalty program account before you can transfer points. In order to link your accounts, the partner loyalty program account must be in your name or the name of an Additional Card Member on your Card Account. An Additional Card must be issued to the Additional Card Member at least 90 days prior to linking your program account to that Additional Card Member's partner loyalty account.

Once you transfer points, the partner loyalty program's terms and conditions apply. Since we have no control over these programs, you're responsible for understanding all guidelines and restrictions before transferring points. For most partner loyalty programs, 1,000 Membership Rewards points will equal 1,000 miles, points or credits.

### The exceptions are:

- Aeromexico: 1,000 points = 1,600 Club Premier points

- Hilton: 1,000 points = 2,000 Hilton Honors points
- JetBlue Airways: 250 points = 200 JetBlue TrueBlue® points; must be transferred in 50-point increments

You'll pay an excise tax offset fee (\$0.0006 per point, up to \$99) for points transferred to a U.S. airline frequent flyer program. This fee offsets the federal excise tax we must pay when you transfer points. It may be more or less than the actual amount of the excise tax we pay on any individual transfer.

If you book a flight using frequent flyer miles, it won't be charged to your Card Account. This means you won't receive insurance and other benefits that may apply when you charge a flight to your Card Account.

If an airline loyalty program stops participating in the Rewards Program, we may limit the number of points you can transfer to that loyalty program before its participation ends. This limit will be at least 100,000 points.

<sup>1</sup>If the only Card Product linked to your Rewards Account is a Legacy Card, this redemption option is not available to you.

### Useful Tips:

1. To transfer points, you must first link your partner loyalty program account to your Rewards Account.
2. Then choose the number of points you want to transfer. In most cases, you must transfer a minimum of 1,000 points, and only in multiples of 1,000 points.
3. Before booking tickets or hotel stays using the points you moved, be sure the points have transferred. Typically, it takes 48 hours to process the transfer but some programs delay posting points to your partner loyalty account.
4. Points you've transferred to a partner loyalty program account can't be converted back into Membership Rewards points.
5. Partner loyalty programs may make changes to their award levels, blackout dates, capacity controls or terms and conditions at any time. We are not responsible for telling you about any changes the partner loyalty programs may make.

## Use Pay with Points

You can use Pay with Points for purchases with your Card in many places - American Express Travel, Amazon.com, Best Buy and other retailers. However, if the only Card Product linked to your Rewards Account is a Legacy Card, Pay with Points is available only for American Express Travel and not with other retailers.

### When you use Pay with Points, we will:

- Charge your Card Account for the purchase
- Deduct the points from your Rewards Account
- Apply a credit to your Card Account to reflect the points used

If the points you used don't cover the full cost of the purchase, the difference will remain charged to your Card Account.

### For example:

If you spend 500 and use points to cover \$300, we'll:

- Charge your Card Account \$500
- Apply a \$300 credit to your Card Account
- You will see both a \$500 charge and \$300 statement credit on your Card Account

Use of the Pay with Points redemption option requires a charge to your Card Account and is subject to the terms of your Card Member agreement, including applicable credit limits and other restrictions. If you are unable to make a purchase on your Card Account for any reason, you will not be able to use Pay with Points.

The credit to your Card Account may appear during a different billing cycle than the charge for the purchase. Even if you expect a credit on a future billing statement, you must pay the minimum amount due on each billing statement by the due date.

If you use a Pay Over Time feature (such as Pay Over Time Direct on a Consumer Card) for a purchase using Pay with Points, the billing statement credit you get may not be applied to that feature. Instead, it might be applied to your Pay in Full Balance. If you think this has happened, please call us at the number on the back of your Card.

Some Pay with Points redemptions may have a required minimum.

## Use Pay with Points at Amazon.com<sup>1</sup>

In addition to these Terms and Conditions, the terms and conditions for Amazon.com's 'Shop With Points' Program apply to the use of Pay with Points on eligible purchases made with points on Amazon.com.

### How it works:

1. Add your eligible Card Account to your Amazon.com account.
2. Link your Rewards Account to your Amazon.com account by either: (a) making a purchase with your eligible Card Account on Amazon.com; or (b) selecting Learn More next to your eligible Card Account at checkout and completing the steps. Please allow up to 72 hours for your Rewards Account to be linked. If you want to use points immediately after adding your eligible Card Account, you must link your Rewards Account via option 2(b) above.
3. When you link your Rewards Account to your Amazon.com account, information about your Rewards Account will be shared with Amazon and you'll be able to see a points balance and use points on Amazon.com.

All returns are subject to Amazon.com's policies and must be authorized by Amazon.com before we can credit your Card Account or return any points to your Rewards Account.

<sup>1</sup>If the only Card Product linked to your Rewards Account is a Legacy Card, this redemption option is not available to you.

## Use points for taxi fares<sup>1</sup>

You can use points for fares (including tips) in certain taxis in New York City. When you do, we will charge and credit your Card. We also will deduct points from your Rewards Account, as described above for Pay with Points - except that the points you use must cover the full amount of the fare plus tip.

The points required may vary for future rides. If you don't want to see this Use Points option and your points balance when using your Card in a participating taxi, please call the number on the back of your Card.

<sup>1</sup>If the only Card Product linked to your Rewards Account is a Legacy Card, this redemption option is not available to you.

## Use points for gift cards and certificates

You can use points to get gift cards and certificates from a variety of merchants. Or you can get American Express Gift Cards to use anywhere American Express is accepted. However, if the only Card Product linked to your Rewards Account is a Legacy Card, you can only use points towards American Express Gift Cards and you cannot use points towards merchant gift cards.

### Before using points to get gift cards or certificates, you need to know:

- Gift cards and certificates have no cash value. You can't exchange them for cash or get a cash return for any unused amount (unless the gift card or certificate says otherwise). Each also may have specific terms, conditions or restrictions that apply.
- Retailers choose whether to accept gift cards and certificates. Most require original cards or certificates; photocopies aren't acceptable.
- You may be able to combine cards and certificates you get with points, but they can't be combined with other promotional offers.
- You can't use gift cards or certificates to pay for purchases you've already made or in places where gift cards or certificates are illegal. You also can't use gift cards or certificates to pay any existing account balance.
- Gift cards can only be shipped to the U.S. or U.S. territories, excluding Hawaii and Vermont. Further restrictions may be imposed by specific merchants. Since we have no control over merchant programs, you're responsible for understanding all guidelines and restrictions before using points to get gift cards and certificates.
- Your digital gift card order will appear in your Digital Gift Card Wallet. If one or more of your Products are closed, you may lose access to some or all of your digital gift cards. You must print your digital gift card information prior to the closing of your Product(s) to ensure access to your digital gift cards after Product closure.

## Useful Tips:

1. You can only use points for American Express Gift Cards when you purchase them online. You must have at least 1,000 points in your Rewards Account to get started.
2. Most gift cards arrive within 7-10 business days. If you need them sooner, you may be able to choose faster delivery for a fee.
3. The funds on an American Express Gift Card don't automatically expire after the Valid Thru date printed on the card. If you still have funds on your gift card after this date, call the customer service number on or with the gift card to get a replacement.

## Use points to Cover your Card Charges

With Cover your Card Charges, Basic Card Members can use points towards eligible charges. Account Managers and Rewards Managers on a Card Account may also be able to use points towards eligible charges. Corporate Card Members are not eligible for Cover your Card Charges.

### Generally, an eligible charge is one that:

- Occurs in the U.S. or in a U.S. territory
- Appears in your recent activity online or in your current statement
- Has never been disputed
- Is at least \$1

The list of eligible charges can change from time to time without notice. We reserve the right to exclude any charge from eligibility for Cover your Card Charges.

You may use points towards the entire amount of an eligible charge.

The corresponding statement credit will appear on your Card Account within 48 hours, but we may deduct points from your Rewards Account immediately.

If we process the statement credit after your Card Account closing date, it will appear on your next statement. If this happens, you must still pay the minimum amount due on your current Card Account statement by the due date. If you are enrolled in AutoPay, redeeming points for a statement credit will not reduce or adjust your prescheduled AutoPay amount.

## Use Points for Statement Credit

Basic Card Members can use points for a statement credit. Corporate Card Members are not eligible to use points for a statement credit.

### How it works:

- Once you redeem, the statement credit will generally appear within 48 hours, but points will be deducted from your Rewards Account immediately.
- If we process the statement credit after your Card Account closing date, it will appear on your next statement.
- Statement credits cannot be used to pay your Minimum Payment Due. Please remember to pay the Minimum Payment Due on your Card Account by the due date.
- If you are enrolled in AutoPay, redeeming points for a statement credit will not reduce or adjust your prescheduled AutoPay amount.
- All redemptions are final and cannot be reversed or expedited.

You must redeem points worth at least \$1 to Use Points for a Statement Credit.

## Program Terms & Conditions for Checking Accounts

If you have a Checking Account, this section, **'Program Terms & Conditions for Checking Accounts'** applies to you. If you also have a Card, please make sure you read this section as well as **'Program Terms & Conditions for Card Members'**.

Rewards Checking Account owners can add an additional (second named) Checking Account owner to their Checking Account. Second named Checking Account owners will earn points in the same manner as a first named Checking Account owner, but all points will be accrued into the first named Checking Account owner's Rewards Account. Please see the 'Earn Points' section in 'Program Terms & Conditions for Checking Accounts' section for additional information.

Only first named Checking Account owners can redeem points. Second named Checking Account owners are not eligible to redeem. For terms and conditions related to your Checking Account Product, please refer to the separate document that you received upon enrollment.

## Earn Points

You'll earn one point for every two dollars you spend on an eligible purchase using the Debit Card generally within 2-4 days after your transaction has posted. You will not earn points on any other Checking transaction.

An eligible purchase is anything **except**:

- Cash withdrawals
- Cash equivalents
- Person-to-person transactions
- Purchases of traveler's checks
- American Express Gift Cards bought online
- Purchases or reloading of prepaid cards
- Foreign exchange fees and fees for account services

This list of eligible purchases and exclusions is determined by American Express in its' sole discretion and is subject to change at any time, without notice.

## Use Points

If you have a Card Account linked to your Rewards Account, you will be able to redeem points the same way you always have. See 'Use Points' section under **'Program Terms and Conditions for Card Members'**.

If you do not have a Card Account linked to your Rewards Account, and you only have a Checking Account linked to your Rewards Account, your use of points is limited to Redeem for Deposits or to transferring points to a limited selection of participating partner loyalty programs, like those offered by airlines and hotels. We may continue to update the different ways you may use points.

For more information on linking or delinking your Products, please refer to the 'Rewards Account Linking' section found in the **'Important Program Details'** section above.

## Use Redeem for Deposits for a deposit into your Checking Account

Primary account holders can redeem points for a deposit into their Checking Account. View-Only Users on Checking Accounts or Account Managers and Rewards Managers on Card Accounts are not eligible to initiate redemptions for deposits.

To use points for a deposit, your Checking Account must not be in restricted status or cancelled. Your linked Card Accounts must not be past due or have a returned payment outstanding.

### How it works:

- Points will immediately be deducted from your Rewards Account.
- Generally, deposits will post to your account within 48 hours but may take up to 6 weeks.

All redemptions are final and cannot be reversed. There is no minimum number of points needed to use Redeem for Deposits. If you have both a Business Platinum Card and an American Express Business Checking Account linked to the same Rewards Account, you can redeem up to 1 million points per calendar year at the Business Platinum Rate (1,000 points for \$10 in deposits) and an unlimited number of points at the standard rate (1,000 points for \$8 in deposits) thereafter.

Refer to the rate table below for more details:

Customer Type	Rate
American Express Business Checking Account with a linked Business Platinum Card	1,000 points for a \$10 deposit up to the first 1,000,000 points per calendar year, then 1,000 points for an \$8 deposit.
American Express Business Checking Account or Rewards Checking Account (including Checking Accounts linked to other Cards)	1,000 points for an \$8 deposit

### Transfer points to partner loyalty programs

If you have an American Express® Rewards Checking account or an American Express® Business Checking account, you will be able to transfer points to a limited selection of participating partner loyalty programs, like those offered by airlines and hotels. You must link your accounts before you can transfer points. In order to link your accounts, the name on the partner loyalty program account must match the name on your checking account.

Once you transfer points, the partner loyalty program's terms and conditions apply. Since we have no control over these programs, you're responsible for understanding all guidelines and restrictions before transferring points. For all partner loyalty programs that are available to you, 1,000 Membership Rewards points will equal 1,000 miles, points or credits, except for Hilton, where 1,000 points will equal 2,000 Hilton Honors points.

You'll be charged an excise tax offset fee (\$0.0006 per point, up to \$99) for points transferred to a U.S. airline frequent flyer program. This fee offsets the federal excise tax we must pay when you transfer points. It may be more or less than the actual amount of the excise tax we pay on any individual transfer. At this time, you must cover this fee using Membership Rewards points at the time of the points transfer.

If you book a flight using frequent flyer miles, it won't be charged to your Debit Card or Business Debit Card. If an airline loyalty program stops participating in the Rewards Program, we may limit the number of points you can transfer to that loyalty program before its participation ends. This limit will be at least 100,000 points.

### Useful Tips:

1. To transfer points, you must first link your partner loyalty program account to your Rewards Account.
2. Then choose the number of points you want to transfer. In most cases, you must transfer a minimum of 1,000 points, and only in multiples of 1,000 points.
3. Before booking tickets or hotel stays using the points you moved, be sure the points have transferred. Typically, it takes 48 hours to process the transfer but some programs delay posting points to your partner loyalty account.
4. Points you've transferred to a partner loyalty program account can't be converted back into Membership Rewards points.
5. Partner loyalty programs may make changes to their award levels, blackout dates, capacity controls or terms and conditions at any time. We are not responsible for telling you about any changes the partner loyalty programs may make.

## Lose Points

This section of the Terms and Conditions contains important details for Products enrolled in the Rewards Program. Sections applicable to you may vary depending on the Products you have.

## When you return a purchase

When you return a purchase that you paid for with your enrolled Product, the statement credit you'll receive will cause a corresponding deduction of the points you earned from your Rewards Account.

## When points are awarded on an ineligible purchase

If we determine that points were awarded on an ineligible purchase, we may remove those points from your Rewards Account even if it results in a negative points balance.

## When we cancel your Product

If we cancel any of your Products for any reason (including your death, insolvency or bankruptcy), you'll lose all the points in your Rewards Account.

### However:

- If you die, the executor of your estate or personal representative may be able to make a one-time points redemption, depending on your Product, by calling 1-800-AXP-EARN (297-3276).
- If we cancel your Card Account due to inactivity, you'll have 90 days to use the points in your Rewards Account before losing them.
- You won't lose points if we cancel a Product by accident.

## When you cancel or unenroll your Product

What happens to the points in your Rewards Account when you cancel or unenroll your Product from the Membership Rewards program depends on whether you keep another Product linked to your Rewards Account.

You will immediately lose all of the points in your Rewards Account if you cancel or unenroll your last linked Product<sup>1</sup>. However, if your last linked Product is a Corporate Card, you may be able to redeem points for up to 30 days after cancellation or unenrollment.

<sup>1</sup>New York Card Members receive 90 days to use points from notification of account closure by calling the number on the back of their Card. "New York Card Member" means a Card Member with a New York billing address on a linked Card Account.

## When you engage in, or attempt to engage in fraud, abuse, misuse or game the Membership Rewards program

If we determine in our sole judgment that you engaged in

fraud, abuse, misuse or gaming in connection with earning or using points or that you may attempt to do so (including, for example and without limitation, manufacturing spend or otherwise generating point earn on ineligible purchases), we may:

- Temporarily suspend your ability to earn or use points
- Take away any points in your Rewards Account, even if it results in a negative points balance
- Cancel your Product(s)

The Rewards Program is intended to benefit individuals, whether they have a Product on their own or through their employer. Business and Corporate customers may choose to use points for personal or business reasons, but they can't be directed or required to use them for business. It is also considered fraudulent or abusive for Corporate Card Members to use one Card Account or Rewards Account to accumulate points for company use.

If you feel points were removed in error, please call the number on the back of your Card.

## When you are ineligible to use points on your Corporate Card

If your Corporate Card is the only Card linked to your Rewards Account, and we suspend your ability to make charges with your Card for any reason (including bankruptcy or insolvency of your employer), we'll also suspend your ability to use the points in your Rewards Account<sup>1</sup>. You can use the points when your ability to make charges with your Card is no longer suspended.

<sup>1</sup>New York Card Members can continue to use points in this scenario for at least 90 days by calling the number on the back of their Card. "New York Card Member" means a Card Member with a New York billing address on a linked Card Account.

## Negative Points Balance

If you have a negative balance in your Rewards Account, any points you subsequently get will be applied first to reduce the negative balance. You will not be able to use points until your balance becomes positive. The balance in your Rewards Account can be negative if, for example:

- The points you got for a purchase are reversed because you returned the purchase and you do not have enough points in your Rewards Account to cover the reversal; or
- We determine that you are ineligible to get a points incentive award and you do not have enough points in your Rewards Account to cover the reversal of that award.



# Arbitration

## Claims Resolution

Most customer concerns can be resolved by calling our Customer Service Department at the number listed on the back of your Card. In the event Customer Service is unable to resolve a complaint to your satisfaction, this section explains how claims can be resolved through mediation, arbitration or litigation. It includes an arbitration provision.

For this section, **you** and **us** includes any corporate parents, subsidiaries, affiliates or related persons or entities. **Claim** means any current or future claim, dispute or controversy relating to your participation in the program, these Terms & Conditions or any prior program agreement, except for the validity, enforceability or scope of the Arbitration provision. **Claim** includes but is not limited to:

1. Initial claims, counterclaims, crossclaims and third-party claims;
2. Claims based upon contract, tort, fraud, statute, regulation, common law and equity;
3. Claims by or against any third party using or providing any product, service or benefit in connection with the program; and
4. Claims that arise from or relate to (a) the program account or any point balances on the program account, (b) advertisements, promotions or oral or written statements related to the program or any reward or (c) the redemption for and use of any reward. You may not sell, assign or transfer a claim.

## Sending a Claim Notice

Before beginning a lawsuit, mediation or arbitration, you and we agree to send a written notice (a claim notice) to each party against whom a claim is asserted, in order to provide an opportunity to resolve the claim informally or through mediation. Go to [americanexpress.com/claim](https://americanexpress.com/claim) for a sample claim notice. The claim notice must describe the claim and state the specific relief demanded. Notice to you may be provided by your billing statement or sent to your billing address. Notice to us must include your name, address and Account number and be sent to:

American Express ADR  
c/o CT Corporation System,  
28 Liberty St NY, NY 10005

If the claim proceeds to arbitration, the amount of any relief demanded in a claim notice will not be disclosed to the arbitrator until after the arbitrator rules.

## Mediation

In mediation, a neutral mediator helps parties resolve a claim. The mediator does not decide the claim but helps parties reach agreement.

Before beginning mediation, you or we must first send a claim notice. Within 30 days after sending or receiving a claim notice, you or we may submit the claim to JAMS (1-800-352-5267, [jamsadr.com](https://jamsadr.com)) or the American Arbitration Association ("AAA") (1-800-778-7879, [adr.org](https://adr.org)) for mediation. We will pay the fees of the mediator.

All mediation-related communications are confidential, inadmissible in court and not subject to discovery. All applicable statutes of limitation will be tolled from the date you or we send the claim notice until termination of the mediation. The submission or failure to submit a claim to mediation will not affect your or our right to elect arbitration.

## Arbitration

You or we may elect to resolve any claim by individual arbitration. Claims are decided by a neutral arbitrator.

**If arbitration is chosen by any party, neither you nor we will have the right to litigate that claim in court or have a jury trial on that claim. Further, you and we will not have the right to participate in a representative capacity or as a member of any class pertaining to any claim subject to arbitration.**

**Arbitration procedures are generally simpler than the rules that apply in court, and discovery is more limited. The arbitrator's authority is limited to claims between you and us alone. Claims may not be joined or consolidated unless you and we agree in writing. An arbitration award and any judgment confirming it will apply only to the specific case and cannot be used in any other case except to enforce the award. The arbitrator's decisions are as enforceable as any court order and are subject to very limited review by a court.**

**Except as set forth below, the arbitrator's decision will be final and binding. Other rights you or we would have in court may also not be available in arbitration.**

## Initiating Arbitration

Before beginning arbitration, you or we must first send a claim notice. Claims will be referred to either JAMS or AAA, as selected by the party electing arbitration. Claims will be resolved pursuant to this Arbitration provision and the selected organization's rules in effect when the claim is filed, except where those rules conflict with these Terms & Conditions. If we choose the organization, you may select

the other within 30 days after receiving notice of our selection. Contact JAMS or AAA to begin an arbitration or for other information. Claims also may be referred to another arbitration organization if you and we agree in writing or to an arbitrator appointed pursuant to section 5 of the Federal Arbitration Act, 9 U.S.C. §§ 1-16 (FAA). We will not elect arbitration for any claim you file in small claims court, so long as the claim is individual and pending only in that court. You or we may otherwise elect to arbitrate any claim at any time unless it has been filed in court and trial has begun or final judgment has been entered. Either you or we may delay enforcing or not exercise rights under this Arbitration provision, including the right to arbitrate a claim, without waiving the right to exercise or enforce those rights.

### Limitations on Arbitration

**If either party elects to resolve a claim by arbitration, that claim will be arbitrated on an individual basis. There will be no right or authority for any claims to be arbitrated on a class action basis or on bases involving claims brought in a purported representative capacity on behalf of the general public, other Card Members or other persons similarly situated.**

Notwithstanding any other provision and without waiving the right to appeal such decision, if any portion of these Limitations on Arbitration is deemed invalid or unenforceable, then the entire Arbitration provision (other than this sentence) will not apply.

### Arbitration Procedures

This Arbitration provision is governed by the FAA. The arbitrator will apply applicable substantive law, statutes of limitations and privileges. The arbitrator will not apply any federal or state rules of civil procedure or evidence in matters relating to evidence or discovery. Subject to the Limitations on Arbitration, the arbitrator may otherwise award any relief available in court. You and we agree that the arbitration will be confidential. You and we agree that we will not disclose the content of the arbitration proceeding or its outcome to anyone, but you or we may notify any government authority of the claim as permitted or required by law.

If your claim is for \$10,000 or less, you may choose whether the arbitration will be conducted solely on the basis of documents, through a telephonic hearing, or by an in-person hearing. At any party's request, the arbitrator will provide a brief written explanation of the award. The arbitrator's award will be final and binding, subject to each party's right to appeal as stated in this section and/or to challenge or appeal an arbitration award pursuant to the FAA. To initiate an appeal, a party must notify the

arbitration organization and all parties in writing within 35 days after the arbitrator's award is issued. The arbitration organization will appoint a three-arbitrator panel to decide anew, by majority vote based on written submissions, any aspect of the decision objected to. The appeal will otherwise proceed pursuant to the arbitration organization's appellate rules. Judgment upon any award may be entered in any court having jurisdiction. At your election, arbitration hearings will take place in the federal judicial district of your residence.

### Arbitration Fees and Costs

You will be responsible for paying your share of any arbitration fees (including filing, administrative, hearing or other fees), but only up to the amount of the filing fees you would have incurred if you had brought a claim in court. We will be responsible for any additional arbitration fees. At your written request, we will consider in good faith making a temporary advance of your share of any arbitration fees, or paying for the reasonable fees of an expert appointed by the arbitrator for good cause.

### Additional Arbitration Awards

If the arbitrator rules in your favor for an amount greater than any final offer we made before the final hearing in arbitration, the arbitrator's award will include:

1. Any money to which you are entitled, but in no case less than \$5,000; and
2. Any reasonable attorneys' fees, costs and expert and other witness fees.

### Continuation

This section will survive termination of the program or your participation in it. If any portion of this Claims Resolution section, except as otherwise provided in the Limitations on Arbitration subsection, is deemed invalid or unenforceable, it will not invalidate the remaining portions of this Claims Resolution section.

### Claims Resolution for Military Lending Act (MLA) Covered Borrowers

Most customer concerns can be resolved by calling our Customer Service Department at the number listed on the back of your Card. In the event Customer Service is unable to resolve a complaint to your satisfaction, this section explains how claims can be resolved through litigation, non-binding mediation or, at your election, arbitration. You are not required to resolve any claims by mediation and arbitration. For this section, you and us includes any corporate parents, subsidiaries, affiliates or related

persons or entities. Claim means any current or future claim, dispute or controversy relating to your participation in the program, these Terms & Conditions, or any prior program agreement, except for the validity, enforceability or scope of the Arbitration provision. Claim includes but is not limited to:

1. Initial claims, counterclaims, cross-claims and third-party claims;
2. Claims based upon contract, tort, fraud, statute, regulation, common law and equity;
3. Claims by or against any third party using or providing any product or service in connection with the program; and
4. Claims that arise from or relate to (a) the program account or any point balances on the program account, (b) advertisements, promotions or statements related to the program or any reward, and (c) the redemption for and use of any reward. You may not sell, assign or transfer a claim.

## Sending a Claim Notice

Before beginning a lawsuit, arbitration or non-binding mediation, you may send a written notice (a claim notice) to us. Go to [americanexpress.com/claim](https://americanexpress.com/claim) for a sample claim notice. The claim notice should describe the claim and state the specific relief demanded. We may also request that we resolve a claim by mediation or arbitration, but you are not required to accept our request.

We may include our request with your billing statement or mail it to your home address. Notice to us should include your name, address and Account number and be sent to:

American Express ADR  
c/o CT Corporation System,  
28 Liberty St NY, NY 10005

If the claim proceeds to litigation, mediation or arbitration, the amount of any relief demanded in a claim notice will not be disclosed. You are not required to resolve your claim through mediation or arbitration. You may decline our request to resolve a claim through mediation or arbitration. You may elect to resolve your claim through litigation.

## Mediation

If you elect to resolve your claim through mediation, a neutral mediator will help resolve the claim. The mediator does not decide the claim but helps parties reach agreement. Before beginning mediation, you or we must first send a claim notice. Within 30 days after sending or receiving a claim notice, you or we may submit the claim to JAMS (1-800-352-5267, [jamsadr.com](https://jamsadr.com)) or the American Arbitration Association ("AAA") (1-800-778-7879, [adr.org](https://adr.org))

for mediation. We will pay the fees of the mediator. All mediation-related communications are confidential, inadmissible in court and not subject to discovery. All applicable statutes of limitation will be tolled until termination of the mediation. Either you or we may terminate the mediation at any time. The submission or failure to submit a claim to mediation will not affect your or our right to elect litigation or arbitration. The outcome of mediation proceedings is non-binding. You may proceed to litigation or arbitration regardless of the outcome of mediation.

## Arbitration

You may elect, but are not required, to resolve any claim by individual arbitration. We may also request to resolve any claim by individual arbitration, but you are not required to accept our request. Claims are decided by a neutral arbitrator.

If you elect or agree to resolve a claim through arbitration, your or our right to litigate that claim in court or have a jury trial on that claim may be limited. Further, you and we may not have the right to participate in a representative capacity or as a member of any class pertaining to any claim subject to arbitration. Arbitration procedures are generally simpler than the rules that apply in court, and discovery is more limited. The arbitrator's decisions are as enforceable as any court order and are subject to very limited review by a court. Except as set forth below, the arbitrator's decision will be final and binding. Other rights you or we would have in court may also not be available in arbitration.

## Initiating Arbitration

If you and we agree to proceed to arbitration, claims will be referred to either JAMS or AAA, as selected by the party electing arbitration. Claims will be resolved pursuant to this Arbitration provision and the selected organization's rules in effect when the claim is filed, except where those rules conflict with these Terms & Conditions. If we choose the organization, you may select the other within 30 days after receiving notice of our selection. Contact JAMS or AAA to begin an arbitration or for other information. Claims also may be referred to another arbitration organization if you and we agree in writing or to an arbitrator appointed pursuant to section 5 of the Federal Arbitration Act, 9 U.S.C. sec. 1-16 (FAA). We will not request arbitration for any claim you file in small claims court, so long as the claim is individual and pending only in that court. You may otherwise elect to arbitrate any claim at any time unless it has been filed in court and trial has begun or final judgment has been entered.

## Limitation on Arbitration

If the parties agree to resolve a claim by arbitration, that claim will be arbitrated on an individual basis pursuant to that agreement, and the agreement would not allow claims to be arbitrated on a class action basis or on bases involving claims brought in a purported representative capacity on behalf of the general public, other Card Members or other persons similarly situated. The arbitrator's authority is limited to claims between you and us alone. Claims may not be joined or consolidated unless you and we agree in writing. An arbitration award and any judgment confirming it will apply only to the specific case and cannot be used in any other case except to enforce the award. Notwithstanding any other provision and without waiving the right to appeal such decision, if any portion of these Limitations on Arbitration provisions is deemed invalid or unenforceable, then the entire Arbitration provision (other than this sentence) will not apply.

## Arbitration Procedures

This Arbitration provision is governed by the FAA. The arbitrator will apply applicable substantive law, statutes of limitations and privileges. The arbitrator will not apply any federal or state rules of civil procedure or evidence in matters relating to evidence or discovery. Subject to the Limitations on Arbitration provisions, the arbitrator may otherwise award any relief available in court. The arbitration will be confidential, but you may notify any government authority of your claim.

If your claim is for \$10,000 or less, you may choose whether the arbitration will be conducted solely on the basis of documents, through a telephonic hearing, or by an in person hearing. At any party's request, the arbitrator will provide a brief written explanation of the award. The arbitrator's award will be final and binding, except for any right of appeal provided by the FAA; however, any party will have 30 days to appeal the award by notifying the arbitration organization and all parties in writing. The organization will appoint a three arbitrator panel to decide anew, by majority vote based on written submissions, any aspect of the decision objected to. Judgment upon any award may be entered in any court having jurisdiction. At your election, arbitration hearings will take place in the federal judicial district of your residence.

## Questions?

If you have questions about anything in these Terms and Conditions, call us at 1-800-AXP-EARN (1-800-297-3276)

## Arbitration Fees and Costs

You will be responsible for paying your share of any arbitration fees (including filing, administrative, hearing or other fees), but only up to the amount of the filing fees you would have incurred if you had brought a claim in court. We will be responsible for any additional arbitration fees.

At your written request, we will consider in good faith making a temporary advance of your share of any arbitration fees, or paying for the reasonable fees of an expert appointed by the arbitrator for good cause.

## Additional Arbitration Awards

If the arbitrator rules in your favor for an amount greater than any final offer we made before arbitration, the arbitrator's award will include:

1. Any money to which you are entitled, but in no case less than \$5,000; and
2. Any reasonable attorneys' fees, costs and expert and other witness fees.

## Continuation

This section will survive termination of the program or your participation in it. If any portion of this Claims Resolution section, except as otherwise provided in the Limitations on Arbitration subsection, is deemed invalid or unenforceable, it will not invalidate the remaining portions of this Claims Resolution section.

## Compare Products

The table below shows the American Express products that are eligible to participate in the Rewards Program. Card products must be issued by American Express or one of its affiliates in the U.S. and be billed in U.S. dollars. It also summarizes some of the Rewards Program differences between the products.

Also, some products will earn additional points on certain purchases, while others won't. The value of the points you earn depends on which product you have. Visit [membershprewards.com/pointsinfo](https://membershprewards.com/pointsinfo) to see the value of points by product.

### Consumer Cards

Product Name	Automatically Enrolled?	Annual Enrollment Fee (1)	Additional points on some purchases
Amex Everyday <sup>®</sup> Credit Card	Yes	None	<p>1 additional point (for a total of 2 points) on the first \$6,000 of eligible purchases in a calendar year at supermarkets in the U.S. (superstores, convenience stores, warehouse clubs, and meal-kit delivery services are not considered supermarkets).</p> <p>20% extra points - make 20 or more separate purchases of goods or services in a billing period and earn 20% extra points on those purchases (less returns and credits). A transaction where you buy multiple items counts as one purchase. Purchases do not include cash advances, balance transfers, purchases of travelers cheques, purchases or reloading of prepaid cards, or purchases of other cash equivalents. Does not apply to limited time promotions and offers (such as a Welcome Bonus). <b>Returns and credits do not reduce your purchase count but will reduce the number of points and extra points earned.</b> (Example: Suppose in a billing period you make 20 purchases totaling \$500 and you return a \$200 item that you purchased in the same or a prior billing period. The return does not reduce your purchase count but it does reduce the points on those purchases from 500 to 300. So, you would earn 20% extra points on the 300 points.) To count purchases, we use the purchase date. In rare instances, a purchase may not post to your account for several billing periods. If a purchase posts to your account more than 4 billing periods after the purchase date, we will count it in the billing period in which it posts. Some merchants combine separate charges into a single transaction. When this happens, the combined charges will count as a single purchase for the purpose of counting purchases. The purchase date may not be the date you made a transaction - for example, if you buy goods online, the purchase date may be the date the goods are shipped. The 20% extra points are typically awarded 6 to 8 weeks after the billing period in which you make the 20 or more eligible purchases.</p>

Product Name	Automatically Enrolled?	Annual Enrollment Fee (1)	Additional points on some purchases
<b>Amex Everyday® Preferred Credit Card</b>	Yes	None	<p>2 additional points (for a total of 3 points) on the first \$6,000 of eligible purchases in a calendar year at supermarkets in the U.S. (superstores, convenience stores, warehouse clubs, and meal-kit delivery services are not considered supermarkets).</p> <p>1 additional point (for a total of 2 points) on gasoline at gas stations in the U.S. (not including superstores, supermarkets or warehouse clubs that sell gasoline). 50% extra points - make 30 or more separate purchases of goods or services in a billing period and earn 50% extra points on those purchases (less returns and credits). A transaction where you buy multiple items counts as one purchase.</p> <p>Purchases do not include cash advances, balance transfers, purchases of travelers cheques, purchases or reloading of prepaid cards, or purchases of other cash equivalents. Does not apply to limited time promotions and offers (such as a Welcome Bonus). Returns and credits do not reduce your purchase count but will reduce the number of points and extra points earned. (Example: Suppose in a billing period you make 30 purchases totaling \$500 and you return a \$200 item that you purchased in the same or a prior billing period. The return does not reduce your purchase count but it does reduce the points on those purchases from 500 to 300. So, you would earn 50% extra points on the 300 points.) To count purchases, we use the purchase date. In rare instances, a purchase may not post to your account for several billing periods. If a purchase posts to your account more than 4 billing periods after the purchase date, we will count it in the billing period in which it posts. Some merchants combine separate charges into a single transaction. When this happens, the combined charges will count as a single purchase for the purpose of counting purchases. The purchase date may not be the date you made a transaction - for example, if you buy goods online, the purchase date may be the date the goods are shipped. The 50% extra points are typically awarded 6 to 8 weeks after the billing period in which you make the 30 or more eligible purchases.</p>
<b>American Express® Green Card®</b>	Yes	None	<p>2 additional points (for a total of 3 points) for each dollar charged on eligible travel purchases including airfare, hotels, cruises, car rentals, campgrounds, trains, taxicabs, rideshare services, tours, ferries, tolls, parking, buses, subways, on third party travel websites, and on amextravel.com. You will not earn additional points for purchases of timeshare properties.</p> <p>2 additional points (for a total of 3 points) for each dollar charged at restaurants worldwide.</p>
<b>American Express® Senior Green Card</b>	No	\$40	No
<b>American Express® Traditional Green Card</b>	No	\$40	No
<b>Centurion® Card</b>	Yes	None	For details about earning additional points on purchases, call the number on the back of your Card.

Product Name	Automatically Enrolled?	Annual Enrollment Fee (1)	Additional points on some purchases
<b>American Express Classic Gold Card</b>	Yes	None	1 additional point (for a total of 2 points) for airfares on scheduled flights charged directly with passenger airlines - charter flights and private jet flights excluded. 1 additional point (for a total of 2 points) at restaurants in the U.S.
<b>Senior Gold Card from American Express</b>	No	\$40	No
<b>American Express Green Card® from International Dollar Card</b>	No	\$40	No
<b>The Centurion® Card International Dollar Card</b>	Yes	None	For details about earning additional points on purchases, call the number on the back of your Card.
<b>The Platinum Card® International Dollar Card</b>	Yes	None	1 additional point (for a total of 2 points) at restaurants in the U.S.
<b>American Express® Gold Card International Dollar Card</b>	Yes	None	No
<b>The Gold Card International Dollar Card</b>	No	\$40	No
<b>Morgan Stanley Credit Card from American Express</b>	Yes	None	1 additional point (for a total of 2 points) for airfares on scheduled flights charged directly with passenger airlines - charter flights and private jet flights excluded. 1 additional point (for a total of 2 points) at restaurants in the U.S. 1 additional point (for a total of 2 points) at select department stores in the U.S. listed at <a href="http://americanexpress.com/rewards-info">americanexpress.com/rewards-info</a> . 1 additional point (for a total of 2 points) on car rentals directly from select car rental companies listed at <a href="http://americanexpress.com/rewards-info">americanexpress.com/rewards-info</a> .
<b>Platinum Card® from American Express</b>	Yes	None	4 additional points (for a total of 5 points) on the first \$500,000 of airfare per calendar year on scheduled flight(s) charged directly with passenger airlines or American Express Travel (Charter flights and private jet flights are excluded). 4 additional points (for a total of 5 points) for eligible hotels (prepaid hotels or prepaid travel packages) booked with American Express Travel.
<b>The Platinum Card® from American Express Exclusively for Charles Schwab</b>	Yes	None	4 additional points (for a total of 5 points) on the first \$500,000 of airfare per calendar year on scheduled flight(s) charged directly with passenger airlines or American Express Travel (Charter flights and private jet flights are excluded). 4 additional points (for a total of 5 points) for eligible hotels (prepaid hotels or prepaid travel packages) booked with American Express Travel.

Product Name	Automatically Enrolled?	Annual Enrollment Fee (1)	Additional points on some purchases
<b>The Platinum Card<sup>®</sup> from American Express for Goldman Sachs</b>	Yes	None	4 additional points (for a total of 5 points) on the first \$500,000 of airfare per calendar year on scheduled flight(s) charged directly with passenger airlines or American Express Travel (Charter flights and private jet flights are excluded). 4 additional points (for a total of 5 points) for eligible hotels (prepaid hotels or prepaid travel packages) booked with American Express Travel.
<b>The Platinum Card<sup>®</sup> from American Express Exclusively for Morgan Stanley</b>	Yes	None	4 additional points (for a total of 5 points) on the first \$500,000 of airfare per calendar year on scheduled flight(s) charged directly with passenger airlines or American Express Travel (Charter flights and private jet flights are excluded). 4 additional points (for a total of 5 points) for eligible hotels (prepaid hotels or prepaid travel packages) booked with American Express Travel.
<b>American Express<sup>®</sup> Gold Card</b>	Yes	None	3 additional points (for a total of 4 points) for each dollar of eligible purchases charged at restaurants worldwide (on the first \$50,000 of eligible purchases per calendar year). 3 additional points (for a total of 4 points) on the first \$25,000 of eligible purchases in a calendar year at supermarkets in the U.S. (superstores, convenience stores, warehouse clubs, and meal-kit delivery services are not considered supermarkets). 2 additional points (for a total of 3 points) for airfares on scheduled flights charged directly with passenger airlines or American Express Travel - charter flights and private jet flights excluded.
<b>Traditional Gold Card from American Express</b>	No	\$40	No

**Notes**

1. If you pay an annual program fee for the Rewards Program, we'll bill your Card Account for the non-refundable fee on the anniversary of your enrollment date (the day we finish processing your enrollment).

**Business Cards**

Product Name	Automatically Enrolled? (2)	Annual Enrollment Fee (1)	Additional points on some purchases
<b>Blue Business<sup>®</sup> Plus Credit Card</b>	Yes	None	1 additional point (for a total of 2 points) on the first \$50,000 of eligible purchases in a calendar year.
<b>Business Centurion<sup>®</sup> Card</b>	Yes	None	For details about earning additional points on purchases, call the number on the back of your Card.



Product Name	Automatically Enrolled? (2)	Annual Enrollment Fee (1)	Additional points on some purchases
<b>Business Gold Rewards Card</b>	Yes	None	<p>From the five categories below, choose 2 additional points (for a total of 3 points) in one category and get 1 additional point (for a total of 2 points) in the other categories. You will get additional points for only the first \$100,000 of eligible purchases in each category in a calendar year.</p> <ol style="list-style-type: none"> <li>1. Airfares for scheduled flights charged directly with passenger airlines – charter flights and private jet flights excluded.</li> <li>2. Advertising purchased in the U.S. to promote your business online, on television, or on the radio.</li> <li>3. Gasoline at gas stations in the U.S. (not including superstores, supermarkets or warehouse clubs that sell gasoline).</li> <li>4. Shipping services purchased in the U.S. for courier, postal, and freight.</li> <li>5. Computer hardware, software, and cloud computing purchases in the U.S. made directly from providers listed at <a href="https://americanexpress.com/rewards-info">americanexpress.com/rewards-info</a>.</li> </ol> <p>Choose your preferred category for getting 2 additional points in the first 2 months of becoming a Card Member. If you don't choose, you'll get 2 additional points on the airfares category. You can change your choice once a year, between December 1 and January 31. To change, call the number on the back of your Card.</p>

Product Name	Automatically Enrolled? (2)	Annual Enrollment Fee (1)	Additional points on some purchases
<b>Business Gold Card</b>	Yes	None	<p>3 additional points per dollar (for a total of 4 points) for eligible purchases in the 2 categories below where the Card Account had the most eligible purchases each billing period, up to the first \$150,000 in combined eligible purchases from these 6 categories each calendar year across the Card Account. Eligible purchases in excess of \$150,000 in a calendar year from these categories across the Card Account will receive only one point per dollar spent.</p> <p>Determining the Top 2 Categories: To calculate the top 2 categories each billing period, we use the posted transactions from the Card Account that fall into the 6 categories below and issue additional points based on the 2 categories with the most eligible purchases in that billing period. Basic Card Members will only earn 3 additional points in 2 categories each billing period even if the Card Account has equal eligible purchases in more than 2 categories. The categories that qualify for additional points are:</p> <ol style="list-style-type: none"> <li>1. Purchases of online, television, and radio advertising made from media providers located in the U.S. to promote a business;</li> <li>2. Purchases from electronic goods retailers or software and cloud system providers in the U.S.;</li> <li>3. Restaurants in the U.S., including takeout and delivery;</li> <li>4. Gasoline at gas stations in the U.S. (not including superstores, supermarkets and warehouse clubs that sell gasoline);</li> <li>5. Transit purchases including trains, taxi cabs, rideshare services, ferries, tolls, parking, buses, and subways;</li> <li>6. Monthly wireless telephone service charges made directly from a wireless telephone service provider in the U.S.</li> </ol> <p>2 additional points (for a total of 3 points) for flights and prepaid flight + hotel packages booked on amextravel.com, and prepaid hotels booked on amextravel.com or over the phone with American Express Travel consultants.</p>
<b>Some Business Green Cards</b>	No	\$40	No
<b>Business Green Rewards Card</b>	Yes	None	No
<b>Business Membership Rewards® Card</b>	Yes	None	No

Product Name	Automatically Enrolled? (2)	Annual Enrollment Fee (1)	Additional points on some purchases
<b>Business Platinum Card<sup>®</sup></b>	Yes	None	0.5 additional points (for a total of 1.5 points) for each dollar on up to two million (\$2,000,000) of eligible purchases on your Card Account per calendar year, made in any of the following categories: (1) U.S. construction material and hardware suppliers, (2) U.S. electronic goods retailers and software & cloud system providers, (3) U.S. shipping providers, or (4) eligible purchases of \$5,000 or more. Purchases eligible for multiple categories will only receive 1.5X points for one category. 4 additional points (for a total of 5 points) for flights and eligible hotels (prepaid hotels or prepaid travel packages) booked on amextravel.com. Purchases eligible for multiple additional point bonuses will only receive the highest eligible bonus.
<b>Business Purchase Account</b>	No	\$40	No
<b>Executive Business Card</b>	No	\$40	No
<b>Small Business Card<sup>®</sup></b>	No	\$40	No
<b>Notes</b>			
<ol style="list-style-type: none"> <li>If you pay an annual program fee for the Rewards Program, we'll bill your Card Account for the non-refundable fee on the anniversary of your enrollment date (the date we finish processing your enrollment).</li> <li>If you already have a Card enrolled in the Rewards Program when you enroll a Business Card, we may automatically link the Business Card to your existing Rewards Account.</li> </ol>			

## Corporate Cards

Your company determines if your Corporate Card is eligible to participate in the Rewards Program and can change participation at any time.

Corporate Cards	Automatically Enrolled? (2), (3), (4)	Annual Program Fee (1)	Additional points on some purchases
<b>American Express<sup>®</sup> Corporate Green Card</b>	No	\$55	No
<b>American Express<sup>®</sup> Corporate Gold Card</b>	Maybe	None	No
<b>American Express Corporate Platinum Card<sup>®</sup></b>	Maybe	None	No
<b>Corporate Centurion<sup>®</sup> Card from American Express</b>	Maybe	None	For details about earning additional points on purchases, call the number on the back of your Card.
<b>Global Dollar Card - American Express<sup>®</sup> Corporate Card</b>	No	\$55	No
<b>Global Dollar Card - American Express<sup>®</sup> Corporate Executive Gold Card</b>	Maybe	None	No

Corporate Cards	Automatically Enrolled? (2), (3), (4)	Annual Program Fee (1)	Additional points on some purchases
Global Dollar Card - American Express® Corporate Platinum Card	Maybe	None	No
<b>Notes</b>			
<ol style="list-style-type: none"> <li>1. If you pay an annual program fee for the Rewards Program, we'll bill your Card Account for the non-refundable fee on the anniversary of your enrollment date (the day we finish processing your enrollment).</li> <li>2. You can only enroll in the Rewards Program if your Corporate Card is issued in your own name.</li> <li>3. Corporate Cards from the same company can't be linked to the same Rewards Account.</li> <li>4. You may not enroll if your company blocks Corporate Card enrollment in the Rewards Program.</li> </ol>			

### Legacy Cards (Consumer Cards)

Product Name(2)	Automatically Enrolled?	Annual Enrollment Fee (1)	Additional points on some purchases
The American Express® Platinum Credit Card (not the "Platinum Card®)	No	None	No
The American Express Credit Card	No	None	No
Blue from American Express® Cards (applicable for certain Blue cards)	Yes	None	No
Gold Optima® Card	No	None	No
Optima® Credit Card	No	None	No
Optima® Platinum Card®	No	None	No
ZYNC® Card	Yes	None	No
<b>Notes</b>			
<ol style="list-style-type: none"> <li>1. If you pay an annual program fee for the Rewards Program, we'll bill your Card Account for the non-refundable fee on the anniversary of your enrollment date (the day we finish processing your enrollment).</li> <li>2. Legacy Card names can look similar to the names of other Cards that are not Legacy Cards and have access to all redemption options. You can find the complete name of your Card printed on the top of your billing statement.</li> </ol>			

## Legacy Cards (Business Cards)

Product Name(2)	Automatically Enrolled?	Annual Enrollment Fee (1)	Additional points on some purchases
<b>Business Management Account</b>	No	None	No
<b>Platinum Business Credit Card® (not the "Business Platinum Card®)</b>	No	None	No
<b>Blue for Business® Credit Card</b>	Contact us to find out	Maybe	No
<b>Notes</b> 1. If you pay an annual program fee for the Rewards Program, we'll bill your Card Account for the non-refundable fee on the anniversary of your enrollment date (the day we finish processing your enrollment). 2. Legacy Card names can look similar to the names of other Cards that are not Legacy Cards and have access to all redemption options. You can find the complete name of your Card printed on the top of your billing statement.			

## Checking Accounts

Product Name	Automatically Enrolled?	Annual Program Fee	Able to transfer points?(1)	Additional points on some purchases
<b>American Express Rewards Checking Account</b>	Yes	No	Yes	No
<b>American Express Business Checking Account</b>	Yes	No	Yes	No
<b>Notes</b> 1. Redemption options associated with this Product may be limited. Please see the portion of these terms applicable to your Product for more details on potential point transfer limitations.				