



Discontinuation of Amex Pay - Frequently Asked Questions

1. What will happen from 31 July 2025?

Your Card details will be removed from Amex Pay and you'll no longer be able to make any payments (QR and NFC) with Amex Pay from 31 July 2025.

Any transactions made on or before 30 July 2025 will still be processed as usual.

2. Can I still use Amex Pay before it's discontinued?

iOS users:

You may still add your Card to Amex Pay and use it for payments from now until 30 July 2025.

Android users:

Due to a technical issue, Android users won't be able to add their Cards to Amex Pay. If you've added your Card previously, you may continue to use it at participating locations until 30 July 2025.

3. Where can I use Amex Pay from now till 30 July 2025?

You may continue to use Amex Pay (QR and NFC) until 30 July 2025 across participating merchants.

- **QR Payments:**

Available at participating hawker centres, such as Market Street Hawker Centre, Maxwell Food Centre and Chomp Chomp Food Centre. Please check for the American Express logo on a QR sticker.

Please note participating locations may vary as we progressively remove the payment signage.

- **NFC Payments:**

Available at any Amex-accepting contactless merchants.

4. Will my existing payment data or rewards earned be affected?

No, this change only affects the ability to make new payments. Your past transactions and any Card rewards earned will remain.