

## TERMS AND CONDITIONS

### AMERICAN EXPRESS® MAKEMYTRIP CREDIT CARD



## Spend Linked MakeMyTrip Voucher Terms and Conditions

### Redemption Process for Domestic and International Flights

- Log on to [www.makemytrip.com](http://www.makemytrip.com) or the MakeMyTrip mobile app
- Enter the correct MakeMyTrip voucher/e-coupon code mentioned in the email, in the "e-coupon" field

### Redemption Process for Domestic/International hotel or holiday

- To redeem the MakeMyTrip voucher, customer will have to either call or visit MakeMyTrip Offices across the country
  - List of office addresses and phone numbers is available on [www.makemytrip.com](http://www.makemytrip.com)
  - Toll free numbers are 1800-11-8747 (MTNL-BSNL), 1800-102-8747 (Airtel) or 1860-500-5000 (Others)
- Customer should inform about the MakeMyTrip vouchers before transaction, and ensure that he/she submits physical copy of MakeMyTrip voucher or email the scanned copy before finalizing the booking
- At the time of the transaction, MakeMyTrip sales agent will enter customer's MakeMyTrip voucher code in the system and offer the discount

### Terms and Conditions

- The MakeMyTrip voucher is valid for 9 months from the date of its issuance
- The MakeMyTrip voucher is valid only for Domestic & International flights, Domestic & International hotels and Domestic & International holidays
- The MakeMyTrip voucher is valid for purchases made via
  - MakeMyTrip call centres
  - 1800-11-8747 - (MTNL/BSNL)
  - 1800-102-8747- (Other major operators)
  - MakeMyTrip Branches
  - Internet-[www.makemytrip.com](http://www.makemytrip.com) (for redemption, please mention the MakeMyTrip voucher code in the Deal Code/ Discount coupon section)
  - MakeMyTrip mobile app
- Domestic flights can be booked only through [www.makemytrip.com](http://www.makemytrip.com), MakeMyTrip mobile site and MakeMyTrip mobile app
- Customer must enter the correct MakeMyTrip voucher code in the Deal Code/Discount coupon section at the time of online booking to redeem the MakeMyTrip voucher
- This MakeMyTrip voucher cannot be clubbed with any other offer currently live on [www.makemytrip.com](http://www.makemytrip.com) including cashbacks, discounts etc. on a particular credit/debit card
- MakeMyTrip voucher once used can't be reused. In case of partial redemptions, remaining / balance amount will not be refunded to the customer
- Products and services are subject to availability
- The MakeMyTrip voucher cannot be exchanged for cash
- The MakeMyTrip voucher amount is not refundable in case of cancellation
- In case of hotels or holiday booking through offline channels, MakeMyTrip voucher code or physical MakeMyTrip voucher copy or both to be provided at the time of booking along with an ID proof
- MakeMyTrip is not responsible if the MakeMyTrip voucher is lost, stolen or used without permission
- MakeMyTrip is the final authority on the interpretation of these rules
- MakeMyTrip reserves the right to deny accepting any MakeMyTrip voucher if it suspects that there is duplicity of MakeMyTrip vouchers
- In no event the liability of MakeMyTrip for any claims arising under this offer shall exceed the value of the MakeMyTrip voucher
- In the event of any dispute, parties agree to exclusive jurisdiction of courts of New Delhi
- This is for individual use only. Travel agents found using the MakeMyTrip voucher would lead to cancellation of booking and no refund would be made
- Service charge, if any, is to be borne by the customer above the MakeMyTrip voucher amount
- Cashback offer is not applicable on selected hotels/chain hotels in India and the list of such selected hotels/chain hotels may be amended by MakeMyTrip at its sole discretion from time to time. Applicability of the offer is subject to acceptance of the 'Promo Code' at the time of confirming your reservation (checkout) at MakeMyTrip's website
- MMT and/or Amex shall not be liable in the event any customer is denied cashback for reasons that the offer is not valid on such selected hotels/chain hotels
- A convenience fee, as determined by MMT at its sole discretion, may be levied on bookings/transactions made by the Cardmember through MMT's website, IVR or any other mode(s). The amount of such applicable convenience fee will be disclosed to the Cardmember before concluding the bookings/transactions.

## MakeMyTrip Welcome voucher Terms and Conditions

### Redemption process for Domestic and International flights

- Log on to [www.makemytrip.com](http://www.makemytrip.com) or the MakeMyTrip mobile app
- Enter the correct MakeMyTrip voucher/e-coupon code mentioned in the email, in the "e-coupon" field

### Redemption process for Domestic/International hotel or holiday

- To redeem the MakeMyTrip voucher, customer will have to either call or visit MakeMyTrip offices across the country
  - List of office addresses and phone numbers is available on [www.makemytrip.com](http://www.makemytrip.com)
  - Toll free numbers are 1800-11-8747 (MTNL-BSNL), 1800-102-8747 (Airtel) or 1860-500-5000 (Others)
- Customer should inform about the MakeMyTrip vouchers before transaction and ensure that he/she submits physical copy of MakeMyTrip voucher or email the scanned copy before finalizing the booking
- At the time of the transaction MakeMyTrip sales agent will enter customers' MakeMyTrip voucher code in the system and offer the discount

### Terms and Conditions for Cards applied post February 15, 2016

- The welcome gift will consist of 2 MakeMyTrip vouchers, each worth Rs.1,000
- The welcome gift is available only in the 1st year of Cardmembership on payment of the full Annual Fee
- To get the MakeMyTrip vouchers please ensure that the 1st charge on the Card is made within 90 days of Card issuance
- The MakeMyTrip voucher is valid for 9 months from the date of its issuance
- The MakeMyTrip voucher is valid only for Domestic & International flights, Domestic & International hotels and Domestic & International holidays
- The MakeMyTrip voucher is valid for purchases made via
  - MakeMyTrip call centres
  - 1800-11-8747- (MTNL/BSNL)
  - 1800-102-8747 - (other major operators)
  - MakeMyTrip Branches
  - Internet-[www.makemytrip.com](http://www.makemytrip.com) (for redemption, please mention the MakeMyTrip voucher code in the Deal Code/ Discount coupon section)
  - MakeMyTrip mobile app
- Domestic flights can be booked only through [www.makemytrip.com](http://www.makemytrip.com), MakeMyTrip mobile site and MakeMyTrip mobile app
- Customer must enter the correct MakeMyTrip voucher code in the Deal Code/Discount coupon section at the time of online booking to redeem the MakeMyTrip voucher
- Only one MakeMyTrip voucher can be used against a Booking ID. It cannot be clubbed with any other MakeMyTrip voucher or offer currently live on [www.makemytrip.com](http://www.makemytrip.com) including cashbacks, discounts etc. on a particular credit/debit card
- MakeMyTrip voucher once used cannot be reused. In case of partial redemptions, remaining / balance amount will not be refunded to the customer
- Products and services are subject to availability
- The MakeMyTrip voucher cannot be exchanged for cash
- The MakeMyTrip voucher amount is not refundable in case of cancellation
- In case of hotels or holiday booking through offline channels, MakeMyTrip voucher code or physical MakeMyTrip voucher copy or both to be provided at the time of booking along with an ID proof
- MakeMyTrip is not responsible if the MakeMyTrip voucher is lost, stolen or used without permission
- MakeMyTrip is the final authority on the interpretation of these rules
- MakeMyTrip reserves the right to deny accepting any MakeMyTrip voucher if it suspects that there is duplicity of MakeMyTrip vouchers
- In no event, the liability of MakeMyTrip for any claims arising under this offer shall exceed the value of the MakeMyTrip voucher
- In the event of any dispute, parties agree to exclusive jurisdiction of courts of New Delhi
- This is for individual use only. Travel agents found using the MakeMyTrip voucher would lead to cancellation of booking and no refund would be made
- Cashback offer is not applicable on selected hotels/chain hotels in India and the list of such selected hotels/chain hotels may be amended by MakeMyTrip at its sole discretion from time to time. Applicability of the offer is subject to acceptance of the 'Promo Code' at the time of confirming your reservation (checkout) at MakeMyTrip's website
- MMT and/or Amex shall not be liable in the event any customer is denied cashback for reasons that the offer is not valid on such selected hotels/chain hotels
- A convenience fee, as determined by MMT at its sole discretion, may be levied on bookings/transactions made by the Cardmember through MMT's website, IVR or any other mode.

### Terms and Conditions for Cards applied prior to February 15, 2016

- The welcome gift will consist of 9 MakeMyTrip vouchers, each worth Rs.1,000
- The welcome gift is available only in the 1st year of Cardmembership on payment of the full Annual Fee
- To get the MakeMyTrip vouchers please ensure that the 1st charge on the Card is made within 90 days of Card issuance
- The MakeMyTrip voucher is valid for 9 months from the date of its issuance
- The MakeMyTrip voucher is valid only for Domestic & International flights, Domestic & International hotels and Domestic & International holidays
- For Domestic flight booking, MakeMyTrip voucher can be used against a minimum booking amount of Rs.15,000
- The MakeMyTrip voucher is valid for purchases made via
  - MakeMyTrip call centres
  - 1800-11-8747- (MTNL/BSNL)
  - 1800-102-8747 - (other major operators)
  - MakeMyTrip Branches
  - Internet-[www.makemytrip.com](http://www.makemytrip.com) (for redemption, please mention the MakeMyTrip voucher code in the Deal Code/ Discount coupon section)
  - MakeMyTrip mobile app
- Domestic flights can be booked only through [www.makemytrip.com](http://www.makemytrip.com), MakeMyTrip mobile site and MakeMyTrip mobile app
- Customer must enter the correct MakeMyTrip voucher code in the Deal Code/Discount coupon section at the time of online booking to redeem the MakeMyTrip voucher
- Only one MakeMyTrip voucher can be used against a Booking ID. It cannot be clubbed with any other MakeMyTrip voucher or offer currently live on [www.makemytrip.com](http://www.makemytrip.com) including cashbacks, discounts etc. on a particular credit/debit card
- MakeMyTrip voucher once used cannot be reused. In case of partial redemptions, remaining / balance amount will not be refunded to the customer
- Products and services are subject to availability
- The MakeMyTrip voucher cannot be exchanged for cash
- The MakeMyTrip voucher amount is not refundable in case of cancellation
- In case of hotels or holiday booking through offline channels, MakeMyTrip voucher code or physical MakeMyTrip voucher copy or both to be provided at the time of booking along with an ID proof
- MakeMyTrip is not responsible if the MakeMyTrip voucher is lost, stolen or used without permission
- MakeMyTrip is the final authority on the interpretation of these rules
- MakeMyTrip reserves the right to deny accepting any MakeMyTrip voucher if it suspects that there is duplicity of MakeMyTrip vouchers
- In no event, the liability of MakeMyTrip for any claims arising under this offer shall exceed the value of the MakeMyTrip voucher
- In the event of any dispute, parties agree to exclusive jurisdiction of courts of New Delhi
- This is for individual use only. Travel agents found using the MakeMyTrip voucher would lead to cancellation of booking and no refund would be made
- Cashback offer is not applicable on selected hotels/chain hotels in India and the list of such selected hotels/chain hotels may be amended by MakeMyTrip at its sole discretion from time to time. Applicability of the offer is subject to acceptance of the 'Promo Code' at the time of confirming your reservation (checkout) at MakeMyTrip's website
- MMT and/or Amex shall not be liable in the event any customer is denied cashback for reasons that the offer is not valid on such selected hotels/chain hotels
- A convenience fee, as determined by MMT at its sole discretion, may be levied on bookings/transactions made by the Cardmember through MMT's website, IVR or any other mode(s). The amount of such applicable convenience fee will be disclosed to the Cardmember before concluding the bookings/transactions

### PAYBACK Terms and Conditions

- Please note that you do not earn PAYBACK Points on your spending on fuel, insurance and utility (electricity, water and gas) payments. Fuel includes petrol, diesel, CNG from Oil Marketing Companies (OMCs). Utility includes service providers of household/domestic electricity, gas and water. These providers can be government departments and agencies including local, state, municipal organizations, public housing societies and apartment associations
- On your MakeMyTrip transactions, over and above the standard earn rate of 2 PAYBACK Points per Rs.100 spent you also earn 1 PAYBACK Point per Rs.100 spent on all flight bookings, 2 PAYBACK Points per Rs.100 spent on all holidays and flights + hotel combobookings and 3 PAYBACK Points per Rs.100 spent on all hotel bookings
- To earn incremental PAYBACK points (over and above the PAYBACK points earned through Card spending) at MakeMyTrip, you have to opt in/activate your account with MakeMyTrip by logging onto the MakeMyTrip website via your registered email ID (with MakeMyTrip), within 90 days from incurring the transaction at MakeMyTrip. Please note that this is a one-time activity
- Payback partner brands and the PAYBACK Points earned at them may vary from time to time depending on changes in the PAYBACK Loyalty Program

### Cashback Related Terms and Conditions

Deal code	Product	Offer	Minimum booking amount	Applicable on
Deal code	Domestic Flights	Get 5% up to Rs 500 cashback to card	No min. booking amount	Only on American Express® MakeMyTrip Credit Card
	International Flights (Return flights only)	Get 5% up to Rs 3,000 cashback to card		
	Domestic Hotels	Get 45% instant discount up to Rs 15,000 (on base price)	Rs 3,000	
	International Hotels	Flat 20% instant discount	NA	

### What do you get?

- The customer will receive cashback as mentioned in the table above
- A user is entitled to a maximum of 1 booking per month under each offer
- For eligible users the Cash Back amount will be credited to the customer's card account within 21 days from the date of booking

### How do you get it?

- To avail the offer, customer must enter E-Coupon AMEX in the E-Coupon field
- The offer is valid from 1st October'2017 to 31st March'2018
- The Domestic and International hotels offer is only valid on check outs till 30th April'2018
- The Domestic hotels offer is only valid on a minimum booking amount of Rs 3,000
- The offer is valid for bookings made on MakeMyTrip website, mobile site, Android & iOS App only

### What else do you need to know

- The cashback will be credited to the same card account as used at the time of the booking
- The domestic hotels, international hotels and flight plus hotels offer is not valid on select hotels – Taj, Trident, Oberoi, The Leela, Lalit Group, Hyatt, Hilton, ITC, Accor Hotels, Formule 1, Marriott, Sterling, Starwood, IHG, Fortune, The Park, Carlson, Mango

### Conditions in case of cancellation

- In case of partial/full cancellation the offer stands void and customer will not be eligible for cashback
- If the Customer cancels the travel service purchase after the cashback amount is credited, MakeMyTrip will deduct the cashback amount from the refund and cancellation charges shall apply

### Other Terms and Conditions

- This offer cannot be clubbed with any other offer of MakeMyTrip
- This offer is being offered by the participating service establishment and would be fulfilled at the partner's end only
- To receive this offer, purchase should be charged in full to the American Express Card. No cash alternative is available
- This offer is being made purely on a "best effort" basis. Card members are not bound in any manner to participate in this offer and any such participation is purely voluntary
- American Express is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed by the Card members under this offer. Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever with regard to the same
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Card member under this offer. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Card member agreement with the Card issuer
- This offer is also applicable on American Express Corporate Cards
- MakeMyTrip reserves the right, at any time, without prior notice and liability and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this Offer or not, or to extend or withdraw it altogether
- MakeMyTrip is the sole authority for interpretation of these terms
- MakeMyTrip shall not be liable for any loss or damage arising due to force majeure event.
- In the event of any misuse or abuse of the offer by the customer or travel agent, MakeMyTrip reserves the right to deny the offer or cancel the booking
- In no event the entire liability of MakeMyTrip under this offer shall exceed the amount of hotel gift voucher that the customer is entitled for under this offer
- MakeMyTrip shall not be liable to for any indirect, punitive, special, incidental or consequential damages arising out of or in connection with the offer
- Disputes, if any, arising out of or in connection with this offer shall be subject to the exclusive jurisdiction of the competent courts in Delhi
- User Agreement and Privacy Policy at [www.makemytrip.com](http://www.makemytrip.com) shall apply
- Customer's, who are Travel Agents by occupation, are barred from making bookings for their customer's and MakeMyTrip reserves the right to deny the offer against such bookings or to cancel such bookings. For such cases, MakeMyTrip shall not refund the booking amount